

PRIVACY POLICY

Introduction

This Privacy Policy ("Policy") explains how Johnny Warren Jamberoo Classic (JWJC) protects the privacy of your personal information.

What is personal information? Personal information is information or an opinion, in any form (whether true or not) about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion.

Manner of collection of personal information

Where practical JWJC will collect personal information directly from you. Generally this will be when you contact us by telephone, email or in person or when you make an event booking with us or you visit our website. JWJC may request information about you when you purchase or make enquires about our events. JWJC may also collect information when we invite you to complete surveys or provide us with feedback.

Personal information JWJC collect

Generally, the type of personal information JWJC collect about you is the information that is needed to facilitate your event booking arrangements and to provide information to third party suppliers to you. For example, JWJC may collect details such as your name, mailing address, telephone number, email address, credit card number and expiry date, dietary requirements (if any) and health issues relevant to your event arrangements. JWJC also collects information that is necessary for our business, including for example, financial details necessary in order to process various transactions and any other information you may elect to provide to us.

JWJC are required by law to obtain your consent to the collection of sensitive information. JWJC will assume that you have consented to the collection of all information, which is provided to us for use in accordance with this Policy, unless you tell us otherwise.

When JWJC act as agent

JWJC may sell products and services to you that are provided by third party suppliers. This means that JWJC usually collect personal information about you, both for our internal purposes, and on behalf of the third party suppliers, for their internal purposes. Accordingly, the consent you provide under this statement to the collection of personal information by us, applies equally to the parties whose products and services JWJC sell.

JWJC deal with a number of other service providers so it is not possible for us to set out in this statement exactly how each of these companies will use your personal information, but we are happy to provide more specific information to you if you email your query to us at info@johnnywarrenjamberooclassic.com.au

Use of personal information

JWJC will use your personal information to provide you with event and event related products and services.

JWJC may use and disclose your personal information for the purposes for which it was collected, or for a related or ancillary purpose such as any one or more of the following purposes:

- Identification of fraud or error;
- Regulatory reporting and compliance;
- Developing, improving and marketing our events;
- Servicing our relationship with you by, among other things, providing updates on promotions and services (including details of new up and coming events) we think may interest you;
- Involving you in market research gauging customer satisfaction and seeking feedback regarding our relationship with you;
- For marketing activities; and
- Internal accounting and administration.

Disclosure of information to third parties

JWJC may disclose your personal information:

- as permitted or required by law;
- to various regulatory bodies and law enforcement officials and agencies to protect against fraud and for related security purposes;
- to our third party service providers as well as to our related entities;
- to other service providers for the purpose for which the information was collected or for a related purpose, for example to facilitate and process your event arrangements; and
- to third parties who may involve you in market research for the purpose of servicing our relationship with you and improving the services JWJC provide.
- to third parties for the purpose of analysing trends in sales and event destinations.

The third parties to whom JWJC disclose your personal information may also be taken to have collected your personal information in their own right, for their internal use.

Where JWJC engage third party suppliers to perform services for us those third party suppliers may be required to handle your personal information. Under these circumstances those third party contractors must safeguard this information and must only use it for the purposes for which it was supplied, although JWJC are not responsible for ensuring this.

Other than the above, JWJC will not disclose your personal information without your consent unless disclosure is either necessary to prevent a threat to life or health, authorised or required by law, reasonably necessary to enforce the law or necessary to investigate a suspected unlawful activity.

Access and correction of personal information

Subject to the exceptions set out in the Privacy Act 1988 (Cth), JWJC invite you to access and correct any personal information we may hold on you. If JWJC deny access, we will provide you with the reason for such denial.

JWJC may recover from you our reasonable costs of supplying you with access to this information.

Should you no longer wish to receive information on promotions and services JWJC think may be of interest to you or participate in market research, kindly e-mail us on info@johnnywarrenjamorooclassic.com.au

Feedback / Complaints

JWJC welcome your inquiries or comments about our Policy. Should you have any comments or complaints please contact us at info@johnnywarrenjamorooclassic.com.au

From time to time it may be necessary for us to review and revise this Policy. JWJC reserve the right to change our Policy at any time, should this occur the amendment would be posted on our website.